

Welcome to UJET University

What is UJET U

UJET University is your key to mastering the UJET platform and delivering exceptional consumer experiences.

Our e-learning is designed to empower you and your team with the knowledge and skills needed to succeed, whether you're on the front lines or managing the entire operation.

Our flexible content is expertly crafted to ensure every member of your team receives the most relevant education aligned with their role

Learning Programs



Agent

Duration: 1 hour

[Register here](#)

This program provides agents with the practical skills to navigate the UJET interface and adapters (call, chat, and email), handle customer interactions across all channels, and leverage UJET's innovative features to create seamless, personalized support.



Manager

Duration: 3 hours

[Register here](#)

Designed for supervisors and team leaders, this program focuses on optimizing team performance. Learn to use UJET's reporting and analytics to gain actionable insights and manage workflows efficiently.



Admin

Duration: 4 hours

[Register here](#)

For the technical experts and administrators, this program offers a deep dive into the UJET platform. Learn how to configure and customize the platform, manage user accounts, and more advanced features.